



Communicate efficiently with Email Management

Besides managing the emails and email attachments your agency receives, you also spend time and resources sending and tracking emails. Email Management in GL Suite helps manage incoming and outgoing emails related to records in your GL Suite system, including all related attachments. GL Suite provides an automated process for uploading outgoing and incoming emails to their correct records, eliminating the hassle of routing and attaching emails to records manually.

GL Solutions' Email Management allows users to send and store both individual messages and batch messages. Choose to send out automatic renewal emails, for example, and attach each individual email to the associated record. Email Management even allows users to create and maintain MS Word templates for common correspondence types.

Email Management tools include:

- Formatted MS Word-based email templates
- Automatic attachment uploads & processing
- Email thread viewer
- Automated scheduling of outbound email batches



Choose an email to send from a list of available templates

Manage your emails

Email Management helps an agency/business manage incoming and outgoing emails related to a record in their GL Suite system, including all related attachments.

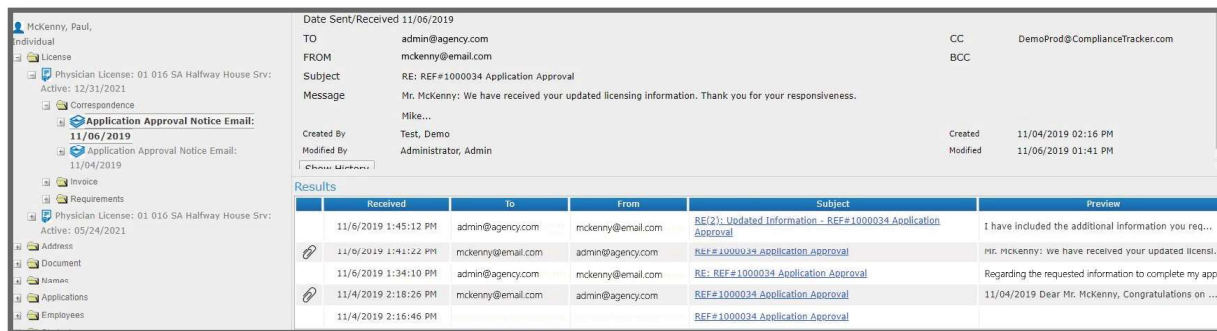
- Automatically upload incoming emails and attachments and associate to a specific record for improved accuracy and efficiency.
- Preview emails and email content in the email thread viewer; the viewer allows everyone to see email conversations in one place. In the thread viewer, access the original email and attachments, as well as send additional replies as needed.
- Use email templates to help standardize recurring email processes.

Leverage Sophisticated Technology

Email Management in GL Suite uses powerful and flexible technology to help you manage your agency's incoming and outgoing emails, along with attachments. Email Management brings structure to the email process, helping to streamline your agency's operations.

Key features:

- **Associate incoming emails to a specific record** - GL Suite uses hidden email attribute codes to identify specific records to upload to. Emails without codes go to the Pending Documents Queue for processing.
- **The Email Thread Viewer** - Displays emails received and uploaded to a particular record screen.



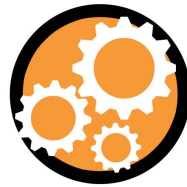
The email viewer enables quick access to all relevant emails in a thread related to a record. You can open the original email and attachments from the viewer.



Industry Expertise

Experience to bring out your agency's best.

GL Solutions brings decade of regulatory software experience to deliver a comprehensive, yet experimentally flexible, licensing solution to successfully fulfill your agency's mission.



Specialized Solutions

Powerful, adaptable, fully-integrated system. Combining the stability of COTS software and the flexibility of custom-built solutions. GL Suite combines your expertise and guidance with ours, into a full enterprise solution.



Integrated Guidance

Guidance provided to guarantee results. GL Solutions embeds detailed project guidance to ensure successful software implementation. You get best-practices, step-by-step, click-by-click adherence to your statutes.

GL Solutions delivers enterprise software and services to streamline data, bring chaos into order, and transform agencies and the states they serve. Data security, online services, and workflow control come standard throughout GL Solutions' catalog.

Call, email, or visit GL Solutions' website today to learn more.

