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ARIZONA MEDICAL BOARD ON IMPROVING CONTINUOUSLY

Overview:

The Arizona Medical Board is tasked with protecting the safety of the public through licensing, regulation and education of all allopathic physicians. The board ensures all medical professionals and providers adhere to state laws and uphold the highest standards of patient care.

Agency Transformation Phase: 5, Model Agency

Opportunities and Solutions

Opportunity: Board staff desired more control over the configuration of their system.

Solution: GL Suite empowers board staff with its intuitive Control Panel and Configuration Manager, enabling them to effortlessly configure agency business processes without requiring custom coding. Authorized users have the flexibility to make real-time customizations to the system, such as adjusting fields, screens, or reports, to adapt to evolving regulatory requirements. This level of configurability not only facilitates compliance with regulations but also places control directly in the hands of agency personnel, empowering them to efficiently manage and optimize their workflows according to their specific needs.

Opportunity: The agency was paying over $30,000 a month for being on the statewide hosting platform.

Solution: Through partnership with GL Solutions, the agency achieved substantial cost savings by transitioning to Microsoft's FedRAMP certified Azure Cloud for hosting services. By migrating GL Suite to Azure, the agency not only ensured compliance with state regulations but also streamlined operations by eliminating overhead costs. Leveraging the advanced features of Azure, including robust security measures, comprehensive monitoring, and insightful analytics, the agency optimized its technological infrastructure for enhanced performance and efficiency.

Opportunity: The agency was spending too many resources on printing and mailing board agendas and meetings to relevant stakeholders.

Solution: GL Suite's Board Meeting Management tool offers an efficient solution for board staff, automating the generation and publication of meeting agendas along with associated documents. By facilitating easy access to meeting information on the public website, it enhances transparency and accessibility for stakeholders. Additionally, the tool simplifies the tracking of dates and locations while maintaining all meeting data within the system, thereby reducing administrative burdens and promoting organizational efficiency. Moreover, by eliminating the need for printing and mailing documents, it supports cost-saving initiatives and environmental sustainability efforts.

Links:

IT Project Management with Ariz. Medical Board's CTO Pushpa Gregory

4 Tips for Managing Regulatory Agency IT Projects (glsolutions.com)